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Basic Manual

MARVERA

マーベラ

Introduction

Thank you for buying the MARVERA (simply called the "product" from here on). Before using your product, be sure to read the Basic Manual (this PDF manual) to ensure correct usage. After you have finished reading this manual, store this PDF manual and the printed manuals and keep it with your care so you can retrieve them whenever you need them.

Manuals for the product

There are three manuals for the product: the Basic Manual, printed Instruction Manual (Japanese) and full Instruction Manual (Japanese).

● **For learning the basics:**

Read the Basic Manual (this manual) or printed Instruction Manual (Japanese).

● **For learning details of each function:**

The full Instruction Manual (Japanese) gives detailed instructions on using each function and can be downloaded from the au homepage: http://www.au.kddi.com/support/mobile/guide/manual/

The keyword searchable au Online Manual is also available on the au homepage.

• To access from EZweb (free of packet communication charge):
　⇒ *au*お客さまサポート (au Customer Support) ⇒ オンラインマニュアル (Online Manual)

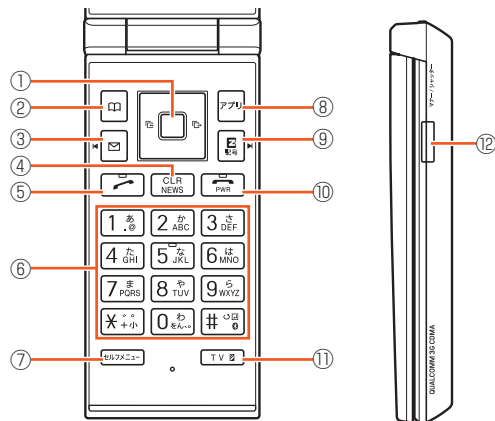Scan this QR code to access the au Online Manual. ▶

Safety Precautions

Be sure to read the Safety Precautions in this manual to ensure proper usage of the MARVERA.

Illustrations and Screenshots in This Manual

■ Note on Illustrations

The illustrations in this manual may look different from the actual cell phone in shape, color and typeface.
The key illustrations are also simplified as shown below.

	Key Illustration		Key Illustration
①	■ ↕ ◄►	⑦	セルフメニュー
②	🕮	⑧	アプリ
③	✉	⑨	E
④	CLR NEWS	⑩	PWR
⑤	📞	⑪	T V
⑥	1 2 3 / 4 5 6 / 7 8 9 / ✳ 0 #	⑫	マナー

■ Note on Screenshots

The screenshots in this manual are simplified and may look different from the actual cell phone screens.

• The display design themes of the product vary by model color. The operations and the screenshots for the White models are used in this manual.

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Exemptions

- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional or mistaken misoperation by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use of or inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of the "Instruction Manual".
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
- It is recommended you keep a copy of important data in your PC's hard disk, etc. Whatever the cause of fault or malfunction may be, the Company assumes no responsibility for alteration or loss of saved information.

* "The Company" as appears in this manual refers to the following companies:
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by:KYOCERA Corporation

- Reproduction of the content of this manual in part or in whole is prohibited.
- The content of this manual is subject to change without notice.
- Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

■ **Before using this product, thoroughly read these safety precautions for proper use. After reading, store the precautions in a safe place.**

- These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.
- These instructions are divided into the following categories.

■ **Explanation of indications used in this manual**

⚠DANGER	This symbol indicates the potential and imminent danger of death or serious injury[*1] to a person.
⚠WARNING	This symbol indicates the possibility of death or serious injury[*1] to a person.
⚠CAUTION	This symbol indicates the possibility of personal injury[*2] to a person or physical damage[*3].

*1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
*2 Injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
*3 Physical damage: This refers to extended damage to buildings, furniture, livestock, or pets.

■ **Explanation of graphic symbols used in this manual**

🚫	Indicates an action that is not allowed.
🚫	Indicates that handling with wet hands is not allowed.
🚫	Indicates that disassembly is not allowed.
🚫	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.
❗	Indicates an action that must be done.
⚡	Indicates that the power plug must be disconnected from the power outlet.

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■ **Precautions common to the main unit, battery pack, back cover, charging equipment, micro au IC-Card 02, peripheral devices**

⚠ DANGER Be sure to read the following hazards before use.

Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause overheating, fire, rupture, fault, or leakage of liquid.

Do not use, store or leave the product in hot places (e.g. by the fire, near a heater, under a kotatsu, in direct sunlight, in a car in the hot sun). Doing so might cause ignition, rupture, fault, fire or injury.

Before entering an area where flammable gas is generated such as a gas station, be sure to turn off the product. Do not charge the battery. Failure to observe these precautions might cause the gas to catch fire. In addition, when using the Osaifu-Keitai® payment function at a gas station, be sure to turn off the power in advance. (If FeliCa lock has been set, cancel the lock before turning off the power.)

Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so might cause ignition, rupture, fault, fire or injury.

Do not throw the product into a fire or heat it. Doing so might cause fire, rupture or fire.

Do not short-circuit the connection terminals. Do not allow conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the connection terminals. Doing so might cause fire or a fault.

When using metal accessories, etc., take sure not to allow the metal part come in contact with the connection terminals or power outlet. Doing so might cause electric shock, fire, injury or a fault.

Do not expose the camera lens to direct sunlight for an extended period. Doing so might cause ignition, rupture or fire by the light-collecting mechanism of the lens.

The customer is not allowed to disassemble, modify or repair the product. Doing so might cause a fault, fire, electric shock, or injury. The Company is not liable even in the event of any nonconformities arising on the product or peripheral devices as a result of modification, etc. Modification of the product is in violation of the Wireless Telegraphy Act.

⚠ WARNING Be sure to read the following warnings before use.

Do not drop or subject to strong impact, such as throwing. Doing so might cause rupture, overheating, fire, or a fault.

Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.

Do not let your hands, fingers and other parts of the body touch the connection terminals. Doing so might cause electric shock, injury or a fault.

If the product is damaged because it is dropped or something, and its display is cracked or internal parts are exposed, do not touch the cracked display or exposed parts with your hands. Doing so might cause electric shock or injury from damaged parts. Contact an au shop or Secure cell phone support center.

If you charge the battery while the product is wet, it might cause electric shock, short circuit, or corrosion, leading to fire due to overheating or fault.

Although this product model has waterproof property, stop use if liquid such as water gets inside the product from the external connection jack cover or back cover. Continued use of the product in this state might cause overheating, fire or a fault.

When removing the back cover, do not exert more than necessary force. The battery pack might jump out, for example, and cause injury or a fault.

Do not operate the product while driving an automobile or motorized bicycle, riding a bicycle or walking. Doing so may compromise traffic safety and cause an accident.

If charging is not completed after the specified charging time, stop charging. Failure to do so might cause leakage of liquid, overheating, rupture or fire.

Do not leave in places within the reach of small children. Small children might swallow small parts, etc. by mistake and choke on them, or might drop them by mistake and cause accidents or injury.

⚠ CAUTION Be sure to read the following cautions before use.

Do not store the product in places subject to direct sunlight (e.g. in automobiles), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so might cause overheating, fire, deformation or a fault.

Do not leave on unstable places such as rocky stands or tilting surfaces especially while the vibration mode set. Dropping the product may cause injury or damage. Also, pay sufficient attention to impact, etc.

Do not cover or wrap the product with bedding, etc. while using or charging the product. Doing so might cause fire, fault or injury.

Do not touch the product or specified charging (sold separately) equipment for a long time while power is being supplied from an external source. Doing so might cause low-temperature burns.

The product may become hot by prolonged use especially in high-temperature environment. Be careful when using the product touching your skin for a long time, as it might cause low-temperature burns.

Do not use power outlets or wiring apparatus beyond its rating. Also, exceeding rating, for example, by connecting multiple devices to a single power strip might cause overheating and fire.

Do not use the product with the back cover removed.

Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a fault or loss of internal data.

Do not leave or store with the back cover or battery pack removed from the main unit. Doing so might allow dust or other foreign objects to get inside and cause a fault.

Do not use if there is smoke, abnormal odor or noise, excessive overheating, or other abnormalities. If an abnormality occurs, disconnect the specified charging equipment (sold separately) from the power outlet, make sure that the product is not overheating before turning the power off or removing the battery off, and contact an au shop or Secure cell phone support center. Also, if you have dropped or damaged the product, do not continue to use it in that state, and contact an au shop or Secure cell phone support center.

When using an earphone, etc. with the product, adjust the volume to an appropriate level. Setting too loud a volume or using the earphone continuously for a long period of time might adversely affect your hearing. Also, raising the volume too high might prevent you from hearing sounds around you, which might in turn lead to a traffic accident at a railroad crossing or pedestrian crossing.

When adjusting the volume when using an earphone, etc. with the product, raise the volume a little at a time. If you raise the volume too much from the outset, sudden loud noise from the earphone, etc. might adversely affect your ears.

When using the specified charging equipment (sold separately) or external device, insert/remove the connector straight to/from the terminal. Make sure the orientation of the connector is correct. Failure to do so might cause damage or a fault.

■ Main unit

⚠ WARNING Be sure to read the following warnings before use.

🚫 Do not use a cell phone while driving a car or riding a motorbike or bicycle. It may cause a traffic accident. Use of a cell phone while driving a car or motorbike is prohibited by law. Use of a cell phone while riding a bicycle may be punishable by some regulations.

🚫 Do not use this product while you are aboard an airplane. Use of electric devices transmitting radio waves in airplane is prohibited by law. Some airline companies, however, allow their passengers to use cell phones. For details, contact the airline company you use.

❗ The product sometimes affects high-precision electronic devices. So, turn it off near such devices. (Examples of electronic devices that might be affected by the product include cardiac pacemakers, hearing aids, other electronic medical devices, fire alarms, and automatic doors. If you are using an electronic medical device, contact the device manufacturer or retailer for information about the possible affect of radio waves.)

❗ When using the product near an implanted pacemaker, implanted cardioverter-defibrillator or other electronic medical device, radio waves might affect these units and devices. So, please observe the following.
1. Those with an implanted pacemaker or implanted cardioverter-defibrillator should carry or use the product at least 22 cm away from the pacemaker or cardioverter-defibrillator.
2. Turn the product off in crowded trains or other crowded places, since there may be people with a cardiac pacemaker or implanted cardioverter-defibrillator nearby.
3. Pay attention to the following points when using the product inside medical institutions.
   • Do not bring the product into operating theaters, intensive-care units (ICU) and coronary care units (CCU).
   • Turn the product off in hospital wards.
   • Even if you are in a lobby, etc., be sure to turn the product off when there are electronic medical devices nearby.
   • When a medical institution has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.
4. When using electronic medical devices other than an implanted pacemaker and implanted cardioverter-defibrillator outside a medical institution (e.g. home medical treatment), check individually with the manufacturer of the electronic medical device regarding the influence of radio waves.

❗ Stay alert to your surroundings when calling, messaging, browsing the Internet, shooting photos, playing games, watching TV (1Seg) or listening to music. Failure to do so might cause a fall or traffic accident.

🚫 Do not send data by infrared communication with the infrared port pointing toward eyes. Doing so might affect eyes. Also, sending data with the infrared port pointing toward some other infrared device might cause false operation, etc.

🚫 Do not shine the camera light/simple light in front of a person's eyes. Do not gaze directly at the light when the camera light/simple light is shining. Doing so might cause impairment of eyesight, etc. Be especially careful not to shoot small children from a very close distance.

Do not shine the camera light/simple light toward the driver of a car, motorbike or bicycle. If dazzled by the light, the driver might become unable to drive and cause an accident.

Sometimes, very rarely some people demonstrate symptoms such as temporary muscle spasms, loss of consciousness, etc. by watching repeatedly flickering screens. Those with a past history of this should consult with a physician beforehand.

⚠ CAUTION   Be sure to read the following cautions before use.

Use of the main unit in an automobile might sometimes affect on-vehicle electronic devices, though this rarely happens. If this happens, stop use since this may impair safe travel.

If you feel any abnormality with your skin, immediately consult a dermatologist. Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.
The materials of parts used on the product are as follows.

Location	Material	Finish
Outer case (LCD casing, Key casing, Hinge cover), Back cover	PA + GF resin	UV cured acrylic coating
Outer case (LCD rear plate)	SUS	Acrylic thermally cured coating
Answer key, Power/End key, Clear/News key, Number keys, Address book key, Application key, Mail key, EZ key, Cursor key, Center key, Self menu key, TV key	Acrylic resin	—
Key plate	PET resin	UV cured coating
Cushion (under number keys)	Epoxy resin	UV cured coating
Window panel (main), Window panel (sub), Camera plate, Incoming (charging) lamp window	Acrylic resin	Chemical hardening
Manner key (Side key)	PC resin	UV cured acrylic coating
External connection jack cover	PC resin + TPE resin	UV cured acrylic coating
Charging terminals	Phosphor bronze	Gold plating (base layer: nickel)

Do not bring the product close to magnetized objects such as cash cards, floppy disks, credit cards, and prepaid cards. Doing so might result in loss of recorded information.

Do not allow liquids, metal objects, burnable items, and other foreign matter to get inside the microSD memory card slot. Failure to do so might cause fire, electric shock or a fault.

Do not swing the product around by holding an attached earphone (sold separately), hand strap, etc. Doing so might cause injury or other accident or damage.

Use the product with the covers of external connection jack, etc. closed. If the covers are open, dirt or water may get inside causing a fault.

If you have a weak heart, be careful when setting the incoming vibration and ringtone volume to prevent adverse effects on your heart.

Pay attention to items becoming stuck to the product. The speaker uses magnets, and so thumbtacks and pins, craft knife blades, staples, and other metal objects sometimes become stuck to the main unit, and cause unexpected injury. Before using the product, be sure to check that there are no foreign objects on the speaker or other parts.

Do not put the product directly on sand at a beach, etc. Sand or other small particles might get inside the earpiece, microphone or speaker, causing the volume to drop. If sand gets inside the product, it might cause overheating or a fault.

When using the product for calling or data communication, be careful not to keep the product in direct contact with your skin for a prolonged period, or not to cover the product with paper, cloth, bedding, etc. The product might get hot, causing fire, burns or a fault.

Battery pack

(The battery pack of this product is a lithium-ion battery.)
The battery pack is not fully charged at the time of purchase. Charge the battery before using the product.

Li-ion 00

⚠DANGER Be sure to read the following hazards before use.

Do not short-circuit the positive (+) and negative (-) terminals of the battery pack.

Connect the battery pack to this product in the correct orientation. Connecting in an incorrect orientation might cause rupture, fire or overheating. Do not try to forcibly connect the battery pack, instead thoroughly check the connection terminals carefully before connection.

Do not puncture the battery pack with a nail, hit it with a hammer or step on it. Doing so might cause fire or damage.

Do not allow metal objects (such as necklaces and hairpins) to come in contact with the connection terminals when carrying or storing the battery pack. Doing so might cause fire or a fault due to a short circuit.

Do not disassemble, modify or directly solder the battery pack. Doing so might cause spilling of the battery liquid resulting in an accident such as loss of eyesight if it gets into eyes, or cause overheating, fire or rupture.

Do not use a battery pack that has been dropped, stepped on, damaged, or leaking battery liquid. Immediately move the battery pack away from fire if you notice leakage of liquid or unusual odor. Failure to do so might cause the leaked liquid to catch fire resulting in fire or rupture.

Do not wet the battery pack with water, seawater, pet urine, etc. A wet battery pack might cause overheating, rupture or fire. If you drop the product into water by mistake, immediately turn off the power, remove the battery pack, and contact an au shop or Secure cell phone support center. Never charge the wet battery pack.

If the leaked liquid gets on your skin or clothes, immediately rinse it off with water to avoid injury. If the liquid gets into your eyes, do not rub but wash your eyes with water, and immediately consult a doctor to avoid the risk of losing your eyesight. If the liquid gets on a device, wipe it off without touching it.

The battery pack is a consumable item. If the performance of a battery pack does not recover (e.g. the usable time after each charge has become extremely short), the battery pack is at the end of service life, so stop use and buy a new one of the specified type. Failure to do so might cause overheating, fire, rupture or leakage. Note that the length of service life varies depending on the usage condition, etc.

Be careful not to have the battery pack bitten by your pet. It might cause leakage, overheating, rupture or ignition of the battery pack.

■ Charging equipment

⚠ WARNING Be sure to read the following warnings before use.

Do not use at other voltages than the specified power supply voltage. Doing so might cause fire, overheating or electric shock.
• Desktop holder (sold separately): 5.0 VDC
• Common AC adapter (sold separately): 100 VAC to 240 VAC
• Common DC adapter (sold separately): 12/24 VDC (for negative-grounded vehicles only)

Firmly insert the plug of the specified charging equipment (sold separately) into the power outlet down to the base of its pins. Incomplete insertion of the power plug might result in electric shock or fire caused by overheating and fire. Do not use damaged adapters or loose power outlets.

If the fuse in the common DC adapter 03 (sold separately) blows, replace it with a fuse of the specified type (250 V, 1 A). Replacing with a different type of fuse might cause overheating or fire. (For information about fuse replacement, carefully read the manual for the common DC adapter 03 (sold separately).)

Do not damage, modify, twist, pull or place a heavy object on the power cord of the specified charging equipment (sold separately). Do not use a damaged cord. Doing so might cause an electric shock, short circuit or fire.

Do not let your hands, fingers and other parts of the body touch the connection terminals. Doing so might cause electric shock, injury or a fault.

If you hear thunder, do not touch the power plug. Doing so might cause an electric shock as a result of a lightning strike.

Before cleaning the specified charging equipment (sold separately), unplug its power plug from the outlet or cigarette lighter socket. If the plug remains plugged in when you clean the equipment, it might cause an electric shock or short circuit. Also, wipe off dust on the charging equipment's power plug. If the plug is left covered with dust, it might cause fire.

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Wipe off dust on the power plug. Failure to do so might cause fire, burns or electric shock.

Install and position in-car devices where they do not hinder driving or safety equipment such as airbags. Failure to do so might cause a traffic accident. Install in-car devices following the instructions of their manuals.

When the specified charging equipment (sold separately) is not to be used for a long time, unplug it from the power outlet. Failure to do so might cause electric shock, fire or a fault.

Do not use in places subject to direct splashing with water, pet urine or other liquids. Doing so might result in overheating, fire, electric shock, or faults resulting from short circuit. In the event that the product is splashed with liquid, immediately unplug the specified charging equipment (sold separately).

⚠ CAUTION Be sure to read the following cautions before use.

Do not use in humid places such as bath areas, or plug/unplug the specified charging equipment (sold separately) with wet hands. Doing so might cause electric shock or a fault.

Charge the battery in a stable place especially while the vibration mode set. If placed on an inclined surface or wobbly stand, the product might fall causing injury or damage. In addition, do not cover or wrap the product with a cloth or bedding. Doing so might cause fire or a fault.

When unplugging the plug of the specified charging equipment (sold separately) from the power outlet, hold and pull the power plug. If you pull the cord, the cord might be damaged.

Do not use the common DC adapter 03 (sold separately) with the car engine stopped. Doing so might result in draining of the car battery.

Do not leave the specified charging equipment (sold separately) connected to the product with the battery pack removed. Doing so might cause fire or electric shock.

Immediately discontinue use if a skin abnormality occurs, and consult a dermatologist. Itchiness, irritation, a rash, etc. may develop depending on your constitution/health.
Materials used in each part of the desktop holder (sold separately) are as follows.

■ Desktop holder (sold separately)

Location	Material	Finish
Outer case	ABS resin	—
Lever, knob	POM resin	—
Charging terminals	Phosphor bronze	Gold plating (base layer:nickel)

■ micro au IC-Card 02

⚠ WARNING Be sure to read the following warnings before use.

🚫 Do not put the micro au IC-Card 02 in a cooking apparatus such as a microwave oven or a pressure vessel. Doing so might cause melting, overheating, fuming, loss of data or a fault.

⚠ CAUTION Be sure to read the following cautions before use.

❗ Be careful not to injure your hand or finger when attaching/removing the micro au IC-Card 02.

❗ Use only the devices specified by the Company to insert the micro au IC-Card 02 in. Using a device not specified by the Company might cause loss of data or a fault.
For the specified devices, contact an au shop or Customer Service Center.

🚫 Do not disassemble or modify the micro au IC-Card 02. Doing so might cause loss of data or a fault.

🚫 Do not use or leave the micro au IC-Card 02 in hot places such as by the fire or a heater. Doing so might cause melting, overheating, fuming, loss of data or a fault.

🚫 Do not throw the micro au IC-Card 02 into a fire or heat it. Doing so might cause melting, overheating, fuming, loss of data or a fault.

🚫 Do not touch the IC (metal) part of the micro au IC-Card 02 or short-circuit it. Doing so might cause loss of data or a fault.

🚫 Do not drop the micro au IC-Card 02 or subject it to strong impact. Doing so might cause a fault.

🚫 Do not fold, bend or place a heavy object on the micro au IC-Card 02. Doing so might cause a fault.

🚫 Do not wet the micro au IC-Card 02. Doing so might cause a fault.

🚫 Do not scratch the IC (metal) part of the micro au IC-Card 02. Doing so might cause a fault.

🚫 Do not store the micro au IC-Card 02 in dusty places. Doing so might cause a fault.

🚫 Do not store the micro au IC-Card 02 in places exposed to direct sunlight or hot and humid places. Doing so might cause a fault.

❗ Store the micro au IC-Card 02 out of reach of small children. Failure to do so might cause injury or asphyxiation, etc. if they accidentally swallow and choke on it.

Handling precautions

These precautions are provided to ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

■ Precautions common to the main unit, battery pack, back cover, charging equipment, micro au IC-Card 02, peripheral devices

● Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board resulting in a malfunction.
Keeping an external device connected to the external connection jack might damage the connector resulting in a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

● To ensure the water resistance (equivalent to IPX5 and IPX8) of this product, use the product with the specified back cover, and also use with the external connection jack cover tightly closed.
Note that the water resistance is not guaranteed for all usage conditions. Do not allow water to get inside the product or splash water on the battery pack, charging equipment or optional accessories. Do not attach/remove the back cover or open/close the external connection jack cover in the rain or with any water on the surface of the product. Doing so might cause water intrusion resulting in internal corrosion.
Malfunctions determined to be caused by water intrusion are not covered by the warranty.

● Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5℃ to 35℃ and humidity range of 35% to 85%.)
- Charging equipment
- Peripheral devices

● Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5℃ to 35℃ and humidity range of 35% to 90%. Temporary use at 36℃ to 40℃ is allowed.)
- Product main unit
- Battery pack, micro au IC-Card 02 (installed in product main unit)

● Do not use in places subject to lots of dust or vibration.

● Clean the connection terminals with dry cotton swabs, etc. every now and then. Soiled terminals might cause poor connection. Do not exert a strong force to clean the connection terminals to prevent deformation.

● Clean the product with a soft dry cloth (such as the type used for eyeglasses). Forceful rubbing with a dry cloth may scratch the display. The display may be stained if splash or smear is left attached to the surface. Wiping the product using alcohol, thinner, benzene, detergent, etc. might erase the printing on the outer casing or cause discoloration.

● Use as far away as possible from land-line phones, TVs and radios. Use nearby might affect them.

● The product may become warm while charging or during other operations, depending on the situation, but this is not abnormal.

● When the product is used by a child, parents or guardians should thoroughly read this manual and teach the child how to use it.

● Turn off the power before removing the battery pack. If you remove the battery pack with the power on, saved data might be altered or lost.

■ Main unit

● Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage.

● Do not forcefully press your fingernails, sharp objects or hard objects against keys or display surface. Doing so might cause scratching or damage.

● Do not remove the stickers printed with the serial numbers that can be seen when the back cover is removed. These stickers prove that the product and the communication module are using comply with the Wireless Telegraphy Act and Telecommunications Operations Act.

● Never use modified au cell phones. Use of a modified device violates the Radio Law.
This product has acquired the certification of conformity with technical regulations for the specified radio station based on the Radio Law, and the "Technical Conformity Mark ⊕" is printed on the nameplate of the product as a certificate.
If the screws of the product are removed and modifications are made to the internal components, the certification of conformity with technical regulations will become invalid. Never use the product without the valid certification. Doing so violates the Radio Law.

● To prevent unlawful modification, the product has been designed so that it cannot be easily disassembled. Modifying the product is prohibited by the Radio Law.

● Contents saved in this product, such as phone book entries, e-mail and favorites, might be altered or lost by an accident, fault, repair or other handling. Be sure to keep a copy of important contents. Note that the Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.

● Note that content data (both charged or free content) saved on the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.

● This product uses liquid crystal for its display. The display response speed may become slow when the ambient temperature is low, which is due to the property of liquid crystal and not a malfunction. The display response speed will return to normal at room temperature.

● Although the display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.

● Take care not to inconvenience people around you when you use the product in a public place.

● You are recommended to store copies of individual data such as photos you took, videos and music in your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of some copyrighted data even by the above-mentioned means.

● Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause malfunction.
Putting strong magnetism close to the product might cause false operation.

● To prevent unauthorized use in case of theft or loss, this product is locked so that it cannot be used unless the legitimate user's micro au IC-Card 02 is inserted. If the user is changed to some other person, the new user should bring the micro au IC-Card 02 to an au shop or PiPit. Note that a fee is charged for ownership change.

● When you put the product in your pocket or bag, take care so that the display does not come in contact with metal objects or other hard objects, as it might cause scratching or damage. Also, be careful not to scratch or damage the display by using a strap whose metal or other hard part comes in contact with the display.

● When suddenly brought into a warm place from a cold place, or when in a humid location, or when used where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) sometimes are formed inside the product. Note that when used under conditions such as this, humidity might cause corrosion or a fault.

● When wiping the display, wipe with a soft, dry cloth. Use of a moistened cloth, glass cleaner or other similar liquid might cause a fault.

● When connecting/disconnecting an external device to/from the external connection jack, make sure that the connector/plug on the device is straight with the external connection jack.

● Note that applying unnecessary force with the USB cable connected to the USB connector might cause damage.

● Do not discard the product together with regular trash. Please cooperate in the collection of the product when it is no longer needed to protect the environment and effectively use resources. Old products are collected at au shops and other places.

● Insert only a microSD memory card into the microSD memory card slot on the product.

● Do not exert excessive force when attaching/removing a microSD memory card. Doing so might injure your hands or fingers.

● While writing/reading data to/from a microSD memory card, do not subject the product to vibration or impact, remove the battery pack or turn off the power. Doing so might cause loss of data or a fault.

● When using the earpiece, place the earpiece centered over your ear. The earpiece (holes) might become blocked around your ear and you might have difficulty hearing the other party.

● Note that you will still be heard even when covering the microphone so the other party does not hear you.

● When using handsfree call, take care to keep the speaker at a safe distance from your ears, as the speaker volume may be too loud.

● Do not cover the sensor with your finger or put a sticker on it. Doing so may hinder the sensor from detecting ambient conditions and functioning correctly.

■ Battery pack

● Use in very hot or cold environments, for example, when left in an automobile with the windows closed in summer, will cause the battery capacity to drop and shorten the available battery usage time. This will also shorten the battery pack's service life. Try to use the battery pack as far as possible at room temperature.

● When the battery pack is not to be used for a long time, remove the battery pack from the product and store it away from hot and humid places.

● Charge the battery before using the product for the first time after purchase, or if you have not used the product for a long time.

● The battery pack is a consumable item. If the performance of a battery pack does not recover after charge, the battery pack is at the end of service life, so buy a new one of the specified type. Note that the length of service life varies depending on the usage condition, etc.

● Do not discard battery packs together with regular trash. Please cooperate in the collection of used battery packs to protect the environment and effectively use resources. au shops and other retailers collect used battery packs.

● Battery packs sometimes swell up as they approach the end of their service life. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.

■ AC adapter

● When not using the specified charging equipment (sold separately), remove the plug from the power outlet.

● Do not wrap the cord of the specified charging equipment (sold separately) around the adapter itself. Doing so might cause electric shock, overheating or fire.

● Do not forcibly bend the plug of the specified charging equipment (sold separately) or the connection between the connector and power cord. Doing so might cause electric shock, overheating or fire.

■ micro au IC-Card 02

● The micro au IC-Card 02 is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop or PiPit.

● Do not forcibly remove or insert the micro au IC-Card 02. Be careful not to exert excessive force when inserting the card into your au cell phone.

● You are responsible for any damage caused by inserting your micro au IC-Card 02 into some other IC card reader/writer, etc.

● Keep the IC (metal) part of your micro au IC-Card 02 clean. Wipe the card with a dry, soft cloth (such as for cleaning eyeglasses) for cleaning.

● Do not put stickers, etc. on the micro au IC-Card 02.

● Do not use Nano IC Card (LTE) with the card adapter. Doing so might cause a fault.

■ Camera

● When using the camera, follow common rules of etiquette regarding camera use.

● Image data might be altered or lost due to malfunction, repair or mishandling of this product. The Company takes no responsibility for recovery of altered or lost data, damages resulting from altered or lost data, and lost profits.

● When photographing important occasions (such as a wedding), take a trial shot and check the shot image to make sure it is correctly shot.

● Do not use the camera for recording commercially available books or information of which photographing is not allowed.

● Do not leave the camera lens exposed to direct sunlight. Imaging elements might be discolored or burnt.

● The camera function may become forcibly shut down due to rising of the product temperature, etc.

■ Music, videos and TV (1seg)

● Do not listen to music or watch videos or TV (1seg) while driving a car or motorbike, or riding a bicycle. Use of cell phones while driving a car or motorbike is prohibited by law. (Use of cell phones while riding a bicycle may also be punishable by law.) In addition, stay alert to the traffic around you even when walking. Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings, station platform and pedestrian crossings.

● Take care not to listen at ear-splitting volume for a long time, as it might affect hearing.

● Be careful of sound leakage from earphones in trains or other places with many people around you.

■ Copyrights and rights of portrait

● You are not allowed to copy, distribute, publish, modify or edit the data you shot, recorded or downloaded using this product without consent of the copyright holder, except for personal use, under the copyright law. In addition, do not use or modify portraits or names of other individuals without their consent, as it might infringe on rights of portrait.
Note that shooting and recording may be restricted at some live performances, shows and exhibitions even for personal use.

● Be careful about the copyright and portrait right when posting photos you shot, etc. on Internet homepages.

■ Backup content on the product

● Please back up important content recorded or downloaded to the product to an outside source. Content recorded to memory on the product sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, repair, mishandling, etc.
  * How to make backups: Store important data such as Phone Book data, music, shot photos and videos on microSD memory cards. You can also send files as mail attachment or transfer to your PC. Note, however, that there are some data that cannot be copied by using these means.

Notes on waterproof, dustproof and shock-resistant properties

This product has a waterproof property equivalent to IPX5*1 and IPX8*2, as well as a dustproof property equivalent to IP5X*3 on the condition that the external connection jack cover and back cover are securely attached (based on in-house testing).

While drop testing has been carried out in accordance with MIL-STD-810G Method 516.6:Shock-Procedure IV*4 as formulated by the U.S. Department of Defense, this does not guarantee resistance to all instances of shock.

Specifically, you can make calls holding the product with wet hands in the rain (less than 20 mm per hour) without umbrella, as well as use the product in a place with water such as a bathroom or kitchen.

Before using the product, thoroughly read "Important items to remember before use" and "Tips for comfortable use" to ensure correct use. Failure to follow the contents described in these sections may cause intrusion of water, sand or other foreign material, resulting in overheating, fire, electric shock, injury or a fault.

*1 IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.

*2 IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the product even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.

*3 IP5X equivalent means that the product will securely maintain its operability as a phone even after it has been placed in an apparatus with grit and dust of diameters of 75 μm or less and shaken for 8 hours.

*4 Drop testing (in which the product is dropped in 26 directions from a height of 1.22 m onto plywood (lauan)) was conducted in accordance with MIL-STD-810G Method 516.6:Shock-Procedure IV formulated by the U.S. Department of Defense.

Shock-resistant property of this product is based on the assumption that it is used in everyday life. Therefore, the product might break if it receives excessive impact such as being thrown or dropped forcibly. Note also that the product gets scratches, etc. by falling impact even though its functionality of the product remains intact.

Since operation of the product on each usage scene was confirmed based on the above assumption, proper operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Important items to remember before use

- Make sure that the external connection jack cover is firmly closed, and the back cover is securely attached.
- Waterproofness is only effective when the covers are securely closed.
- Just a small particle (a hair, etc.) on the seals can cause water leaks.
- Do not open/close the external connection jack cover or back cover if the product or your hands are wet.

How to close the external connection jack cover

After stowing the cover hinge, press on the external connection jack cover ① evenly with the flat part of your finger.

Then, rub your finger over the cover in the direction of arrow ② to ensure that the cover is not partially open.

Closing the back cover

Close firmly so that the back cover is not raised.
① Place the back cover aligning its tabs with the grooves of the product.
② Push the back cover in the direction of the arrow.
③ Press and slide your finger over the circumference of the back cover in the direction of the arrow to firmly attach it.

Grooves Tabs

- Do not immerse the product in water with soap, detergent or bath salts in it.
- Do not immerse the product in seawater, a swimming pool or hot spring.
- Do not immerse the product in any liquid (alcohol, etc.) other than water.
- Do not place the product directly on sand at a beach, etc. Grains of sand or other small particles might get into the earpiece, microphone or speaker causing the volume to drop. And if sand gets inside the product from the hinge part, it might cause overheating or a fault.
- Do not use the product underwater.
- Do not leave the product in a humid place such as a bathroom or kitchen for an extended period of time.

| Soap, detergent, bath salts | Seawater | Pool water | Hot spring | Sand, mud |

Tips for comfortable use

- Once the product gets wet, water may remain in gaps of the product. Shake the product well to drain water. Especially make sure to drain water remaining in the back cover, key parts, and charging terminals.
- Even after water is drained, the inner parts might be still wet. Although you can use the product, do not place it near things that must not get wet. Take care not to wet your clothes, bag or contents of the bag.
- Drain water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece or microphone.

■Notes on various usage scenes

<In the rain>

You can make calls holding the product with wet hands in the rain without umbrella.

- The rain in this case means a moderately-heavy rain (less than 20 mm per hour).
- Never open/close the external connection jack cover or back cover if the product is exposed to rain, or your hands are wet.

<In the shower>

You can make calls holding the product with wet hands while taking a shower.

- Avoid spraying the product with high-pressure water, as the product is not designed to withstand high water pressure.

<Washing>

You can wash the product under a mild flow (up to 6 liters per minute) of tap water at room temperature (5°C to 35°C) at a distance of about 10 cm from the faucet or showerhead.

- Do not spray the product with high-pressure water or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.
- Make sure that the back cover is tightly closed, and holding the external connection jack cover so that it does not open, wash the product with your hands. Do not use a brush or sponge.
- Do not wash the product in a washing machine or ultrasound bath.
- Do not splash the product with or immerse it in soap water, detergent water, etc. other than tap water.

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<In the bath>

You can use the product in a bathroom.

- Although you can make calls with wet hands, do not immerse the product into a bathtub. The product is not resistant to high temperatures.
- Do not use the product in a bathroom for an extended period of time. The product is not moistureproof.
- Do not immerse the product in hot spring water, soap water, detergent water, or water with bath salts in it. Also, do not use the product underwater. Doing so may cause a fault.
- Extreme changes in temperature cause condensation. Wait until the product reaches room temperature before you bring the product from a cold place into a warm bathroom.
- If condensation occurs inside the display, leave the product at room temperature for a while until condensation is cleared.
- When viewing 1Seg, place the product on a stable surface.
- Do not splash the product with hot water. The product is not resistant to high temperatures.
- Do not bring the desktop holder (sold separately) or AC adapter (sold separately) into a bathroom.

<Poolside>

- Do not immerse or drop in pool water. Do not use under water.
- Pool water contains disinfecting chlorine. If exposed to pool water, immediately wash off with room temperature tap water*. Do not use a brush.
  * Rather weak water flow (less than 6 L/min.)
- When viewing 1Seg, place the product on a stable surface.

<In the kitchen>

You can use the product in the kitchen and other places where water is used.

- Do not splash the product with or immerse it in soap water, detergent water, seasonings, juices, etc. other than tap water.
- Do not immerse the product in or splash it with boiling water. The product is not resistant to hot temperatures.
- Do not place the product where it gets extremely hot or cold such as near a stove or in a refrigerator.
- When viewing 1Seg, place the product on a stable surface.

■**Common precautions**

External connection jack cover, back cover

Make sure that the external connection jack cover is firmly closed, and the back cover is securely attached. Just a small particle (a hair, grain of sand, etc.) on the seals can cause water leaks.

Do not open/close the external connection jack cover or attach/remove the back cover with gloved hands. Just a small particle (a hair, grain of sand, etc.) on the seals can cause water leaks. Wipe off any minuscule droplets of water or dirt with a clean dry cloth before closing the covers.

If the external connection jack cover or back cover is deteriorated or damaged, the waterproof property becomes ineffective. In such case, contact an au shop near you or Secure cell phone support center.

If any liquid other than plain water gets on the product

If any liquid other than plain water (e.g. seawater, detergent, alcohol) gets on the product, immediately rinse it with plain water.

You can wash the product under a mild flow (up to 6 liters per minute) of tap water at room temperature (5°C to 35°C) at a distance of about 10 cm from the faucet or showerhead.

If the product gets dirty, wash it with your hands holding the back cover and external connection jack cover so that they do not open. Do not use a brush or sponge.

After the product gets wet

After the product gets wet, drain water, and wipe the product and the back cover with a clean dry cloth without removing the back cover.

In cold climates, water on the product may turn to frost. Using the product with frost may cause a fault. Do not leave the product without wiping off water. (No special measures against condensation have been implemented in this product.)

Rubber seals

The rubber seals around the external connection jack cover and on the main unit when the back cover is removed are important to maintaining the waterproof property. Do not damage or remove the rubber seals.

When closing the external connection jack cover or back cover, take care not to get the rubber seals caught. Forcibly closing the cover with the rubber seals caught may damage them resulting in loss of waterproof property. Just a small particle (a hair, grain of sand, etc.) on the seals can cause water leak.

If any liquid other than plain water (e.g. alcohol) gets on the rubber seals, it may cause deterioration in durability.

Do not insert sharp objects into gaps around the external connection jack cover and back cover. Doing so might damage or deform the product or damage the rubber seals, causing water leak.

It is recommended to replace the parts for maintaining waterproof property once every 2 years regardless of whether any abnormality is present. For information on part replacement, contact an au shop near you or Secure cell phone support center.

Charging

Never charge the battery if the product is wet.

The supplied and optional accessories are not waterproof.

Waterproof property

Do not use the product in places where it may be sprayed with high-pressure water (e.g. near a faucet or showerhead) or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure. Also, do not expose the product to a water flow stronger than the specified flow rate (i.e. 6 liters per minute from a faucet or showerhead, at which you might even feel pain in the skin). Doing so might cause a fault, even though the product has a waterproof property equivalent to IPX5. Do not wash the product in a washing machine or ultrasound bath.

This product does not float on water.

Heat resistance

Do not use the product in places where boiling water may splash on it, in saunas or near hot air (e.g. hairdryer). The product is not resistant to high temperatures.

Shock

Intentionally subjecting the product to extreme force such as throwing it or letting it drop might break the product. While performance of the product may not be affected, dropping or subjecting it to shock produces scratches, etc.

Do not jab the earpiece, microphone, speaker, etc. with a cotton swab or any sharp object. Doing so might damage or deform the product causing water intrusion.

■ Draining water after wetting the product

As some parts of this product are not watertight, if you use the product after it gets wet, water remaining in those parts might wet your clothes or bag, or the sound might become hard to hear.

Follow the steps below to drain water.

1 Carefully wipe away all water on the product with a lint-free, clean, dry cloth.

2 Shake the product

① Hold the cell phone firmly, and shake as shown until there is no more wetting.
  * Make sure it is safe around you before shaking.
  * Hold firmly and do not let the product fly out of your hand.

② Wipe away any wetting.
  * Since it is especially difficult to drain water from the earpiece, microphone and speaker, turn the cell phone so they are faced downward and the cloth is pressed into them.
③ Leave on a dry towel or cloth at room temperature for a while.

3 Gently press the product into a lint-free, clean, dry cloth to wipe away any water in gaps such as in the earpiece, microphone, speaker, hinge, charging terminals, etc.

4 After removing as much water as possible from the product, leave at room temperature for at least one hour to dry.

Water may still remain in the product even after following the preceding steps.
Do not leave the cell phone near items you do not want to get wet.
Clothing, carrybag, etc. may also become wet.

■Precautions on charging

The supplied and optional accessories are not waterproof. Be sure to check the following points before and after charging.
- Never charge the battery if the product is wet. Doing so might cause electric shock or short circuit resulting in fire or a fault.
- Check that the product is not wet. If you are charging the battery just after the product gets wet, drain water well and wipe remaining water off with a clean dry cloth before placing it in the desktop holder (sold separately) or opening the external connection jack cover.
- If you charge the battery with the external connection jack cover open, be sure to tightly close the cover when charging is finished. We recommend using the desktop holder (sold separately) and AC adapter (sold separately) to charge the battery to prevent water, sand, and foreign particles from entering from the external connection jack.
- Do not touch the specified charging equipment with wet hands. Doing so might cause electric shock.
- Do not splash water over the specified charging equipment (sold separately) when using them. Do not use them near water such as in a bathroom, shower room, kitchen or washroom. Doing so might cause fire, electric shock or a fault. Do not bring them into a bathroom, etc. even when you are not charging with them.

Notes on using Bluetooth® functions

■ Frequency band

Bluetooth® functions of the au cell phones use frequencies in the 2.4 GHz band ranging from 2.402 GHz to 2.480 GHz.

2.4FH1

Bluetooth® function: 2.4FH1
This product uses the 2.4 GHz band. FH-SS is used as the modulation scheme. The interference distance is about 10 m or less.
- The bands of mobile unit identification devices cannot be avoided.

■ Precautions about Bluetooth®

- The Bluetooth® function of this product conforms to the domestic standards of Japan, FCC standards, and EC Directives, and has been certified.
- The 2.4 GHz band used by Bluetooth® devices is shared by various other devices. For this reason, Bluetooth® device use technologies for minimizing effects from other devices using the same radio frequency band. In some cases, however, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference by other devices.
- The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the Bluetooth® devices used.

■ Bluetooth® precautions

The frequencies used by the Bluetooth® function of this product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license for use, such as factory production lines, specific smallpower wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.

1. Before using this product, make sure that "other wireless stations" are not in operation nearby.
2. In the event that instances of radio wave interference have occurred between this product and "other wireless stations", immediately either relocate this product or stop operation of the device (stop emission of radio waves).
3. If you are unclear on any points or are troubled by anything, contact an au shop or Customer Service Center.

- Connections between this product and all other Bluetooth® devices have not been confirmed. Therefore, connections with all Bluetooth® devices are not guaranteed.
- This product supports security features for wireless communications that are compliant with the Bluetooth® standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making communication using Bluetooth® function.
- The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth® communication.

Notes on Cell Phone Use

Cell Phone Etiquette

The cell phone always emits weak radio waves when power is on.

Use the cell phone in an enjoyable and safe manner without forgetting to be considerate of others around you.

● Use of cell phones is not allowed in some places.
- Do not use the cell phone while you are driving. Doing so is both dangerous and prohibited by law.
- Using a cell phone in an aircraft is prohibited by law. Set Airplane Mode to *ON* and turn the cell phone power off.

● Radio waves from cell phones may interfere with medical electrical equipment.
- Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn the cell phone off in such places.
- Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

● Be considerate of where you use the cell phone and how loudly you talk.
- Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode not to disturb others around you by ring tones.
- Do not use the cell phone on a street where you might interrupt the flow of pedestrians.
- Move to areas where you will not inconvenience others on trains or in hotel lobbies.
- Refrain from talking in a loud voice.

- Obtain the permission of other people before you take their photos with the cell phone's camera.
- Do not record information with the cell phone's camera in bookstores and other locations where taking photos is not permitted.

Do Not Use the Cell Phone While Driving!

Turn off your cell phone or put it in Drive Mode while driving.

Do not use the cell phone while driving a car/motorcycle or riding a bicycle. It may result in a traffic accident. Using a cell phone while driving is prohibited by law. Using a cell phone while riding a bicycle may also be punishable by law.

Prohibited!
- Looking at a cell phone display
- Talking on a cell phone while holding it

Drive Mode
In Drive Mode, a Japanese message meaning "I'm driving now, so I can't answer your call." is played when a call is received, and asks the caller to leave a message on the answer memo.

When the standby screen is displayed, press ⌈マナー⌋, use ⌈↕⌋ to select *Drive*, and then press ⌈■⌋ (Set).

Disaster Message Board Service

When a large scale disaster occurs, you can register your safety information from EZweb. The registered information can be referred from anywhere in Japan from EZweb or Internet.

Registering safety information	• When a large scale disaster occurs, from an au phone, you can register your safety information (i.e. your condition and comments) to the 災害用伝言板 (Disaster Message Board) created on the EZweb. • After registration of your safety information, e-mail is sent to your family or acquaintances you have previously designated to notify that your safety information has been uploaded to the 災害用伝言板 (Disaster Message Board).
Inquiring for safety information	• You can inquire for safety information of a person by entering his/her phone number from EZweb or Internet.* * To inquire from other carriers' cell phone, a PHS or PC, access "http://dengon.ezweb.ne.jp/".

Access	E ⇒ *au Portal* ⇒ 災害用伝言板 義援金 サイト 復興支援 au ID 天気・占い設定 (Disaster Message Board　Donations site　Recovery aid　au ID　Weather・Horoscope settings) ⇒ 災害用伝言板 (Disaster Message Board)
	http://dengon.ezweb.ne.jp/

- Registered information is stored until the service set up for the disaster ends.
- The maximum available number of registrations is 10 per phone number. When the number of registrations exceeds 10, the oldest one is overwritten.
- To view the Disaster Message Board in English, select *English* from the top menu of the Disaster Message Board.

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Getting Ready

Checking the Contents of the Box

The box contains the cell phone and accessories.

- Cell phone
- Battery pack
- Instruction Manual (Japanese)
- Warranty (Japanese)

- An AC adapter and microSD memory card are not included. Purchase a specified AC adapter (sold separately) and a commercially available microSD memory card.

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Names of Parts

■ From the Front

- Earpiece
- Display
- Air vent
- Optical sensor
- Center key
- Cursor key
- Address book key
- Application key
- Mail key
- EZ key
- Clear/News key
- Answer key
- Power/End key
- Number keys
- Self menu key
- TV key
- Microphone

■ From the Back

- Sub-display
- Information/Charge indicator
- Built-in antenna
- Speaker
- Camera lens
- Charging terminals
- Infrared port
- Camera light/Simple light
- Battery pack/Back cover
- FeliCa antenna
- ぞ mark
- Built-in antenna
- au IC-Card*

  *Do not remove this card unnecessarily as your phone number is recorded on it.
- microSD memory card slot

■ From the Sides

- Manner/Shutter key
- External connection jack cover
- Strap hole
- External connection jack

Charging the Battery Pack

The battery pack is not fully charged at the time of purchase. Be sure to charge the battery pack before using the cell phone for the first time.

- An AC adapter is not included. Purchase a specified AC adapter (sold separately).

3 Information/Charge indicator

Projections down

AC power outlet

AC adapter

Connector

1

External connection jack

➡ **Connect a specified AC adapter to the cell phone with the battery pack attached.**
  - Open the cover of the external connection jack. Check the shape of the connector of the AC adapter, and plug it straight into the external connection jack.

➡ **Unfold the power plug of the AC adapter and plug it into an AC power outlet.**

➡ **Confirm that the charge indicator lights.**
  - Charging: The Information/Charge indicator lights.
  - Charging finished: The Information/Charge indicator goes out.

- Be sure to close the cover of the external connection jack when charging is finished.
- Do not pull or twist the cover of the external connection jack forcibly.

Learning the Basics

■ Key Assignments

◁ : Display Incoming History.
Activate Simple light*.

▽ : Display Notification window.
Display Calendar*.

△ : Display the ticker field/info pane.
Activate Camera*.

▷ : Display Outgoing History.

■ : Display Menu.

📖 : Use Phone Book.

✉ : Display E-mail/C-mail menu.

CLR/NEWS : Delete characters.
Cancel operation.
Display EZ News EX.

📞 : Make/answer calls.

セルフメニュー : Display Self menu.

アプリ : Display Apps menu.

EZ : Display EZ menu.

PWR : Turn power on/off*.
End call/communication.
Cancel operation.

0 ~ 9 ✳ # : Input phone numbers and characters.

: Display Bluetooth Connection menu*.

T V : Activate TV (1Seg).
Set blind screen*.

■ Side Key Assignments

マナー : Set/cancel manner mode*.

QUALCOMM 3G CDMA   マナー/シャッター

* Hold down for at least one second.

• If you lose track of where you are or if you make a mistake, press CLR/NEWS to return to the previous screen. Press PWR and return to the standby screen.

Getting Ready

■ Hiding/Redisplaying the Notification Window

When the message menu is displayed on the standby screen, you can temporarily hide it by pressing ⌷ᴄᴸᴿNᴇᴡs⌷/⌷ᴩᴡᴿ⌷ and then display the Menu by pressing ▪.
To redisplay the hidden message menu, press ▯ when the standby screen is displayed.

Message Menu

通信料無料で待受画面にニュース

Missed Call   1

Turning On Power

Hold down ⌷ᴩᴡᴿ⌷ for at least one second.

• You cannot receive or make calls if 𝐎𝐔𝐓 (out of range indicator) is displayed.

■ Turning Off Power

When the standby screen is displayed, hold down ⌷ᴩᴡᴿ⌷ for at least one second.

Switching the Display Language to English

You can switch the display language for function names and other items to English.

When the standby screen is displayed, press ▪.

➡ **Use ⊕ to select** *機能* **(Function) and then press ▪ (選択 [Select]).**

➡ **Use ▯ to select** *画面表示* **(Screen Display) and then press ▪ (選択 [Select]).**

➡ **Use ▯ to select** *Set Language* **and then press ▪ (選択 [Select]).**

➡ **Use ▯ to select** *English* **and then press ▪ (Set).**

Initial Setup of E-mail and EZweb

To use e-mail and EZweb, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center.

Also, before use, you need to configure initial settings. Your e-mail address is assigned automatically in the initial setup.

When the standby screen is displayed, press
⌨ / 🄴 / 🄰🄿🄿 / CLR NEWS .

➡ **Press ▪ (OK).**
After a short while, your e-mail address is displayed.

➡ **Press ▪ (OK).**
The initial settings are complete.

Checking Your Phone Number and E-mail Address

When the standby screen is displayed, press ▪
and then 🄾 .

Display Indicators

Display indicators inform you of mail arrival, current settings, etc.

■ Display

	Indicator	Description		Indicator	Description
①	📶	Signal strength	⑨	✉	New or unread E-mail/C-mail
②	🔋	Battery level	⑩	—	Current date and time
③	💾	A microSD memory card (commercially available) inserted	⑪	—	Ticker field
④	📞	During a call	⑫	—	Info pane
	🖥	au Media Tuner activated	⑬	—	Notification icon
⑤	A	EZapps activated	⑭	🔒	Auto Lock activated
⑥	E	Connecting to EZweb	⑮	📴	Manner mode set
⑦	📰	Receiving EZ News EX information	⑯	📺	Answer memo or manner mode set
⑧	Mis sed	Missed calls			

- The date and time are set automatically.

■Sub-display

When the main unit is closed, the Sub-display shows the time or various notifications. To turn on the Sub-display, press [ⁱ⁷⁻].

You can switch the type of information shown on the Sub-display by pressing [ⁱ⁷⁻] each time.

	Indicator	Description
①	📶	Signal strength (reception field intensity)
②	🔋	Battery level
③		Answer memo set
④		Manner mode set
⑤		Alarm set
⑥		FeliCa status
⑦		Missed call
⑧		Mails
⑨		LISMO! activated
⑩		EZapps activated
⑪	**Z**	Connecting to EZweb
⑫		Bluetooth® connection
⑬		Airplane mode set

Using Menu

You can access various functions from the Menu. The Menu patterns vary by model color. The operations and the screenshots for the White models are used in this manual.

Model Color	Menu Pattern
White	Structure
Pink	Glass floating
Black	Matte surface

Structure	Glass floating	Matte surface
Infrared		
Camera		
TV		
Clock/Calender		
Data Folder		
microSD		
Memo Menu		
Tool		
Calculator		
Telephone		
Service		
Function		

Getting Ready

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Changing Your E-mail Address

You can change the account name of your e-mail address.

```
E-mail address

△△△@ezweb.ne.jp

Account name    Domain name
```

When the standby screen is displayed, press ⌧.

➡ **Use 🔘 to select *E-mail Setup* and then press ▪ (Select).**

➡ **Use 🔘 to select *Change adrs/Other* and then press ▪ (Select).**
The cell phone connects to the server.

➡ **Use 🔘 to select *Eメールアドレスの変更* (Change E-mail Address) and then press ▪ (Select).**

➡ **Use 🔘 to select the entry box, press ▪ (Input), enter your security code, and then press ▪ (OK).**
* Your security code is the four-digit number you wrote on your subscription form.
* If the security code is incorrectly entered three times consecutively during a single day, the e-mail address change operation will be disabled until the next day.

➡ **Use 🔘 to select *送信* (Send) and then press ▪ (Select).**

➡ **Use 🔘 to select *承諾する* (Accept) and then press ▪ (Select).**

➡ **Use 🔘 to select the entry box, press ▪ (Input), enter an e-mail address using single-byte alphanumeric characters, and then press ▪ (OK).**
* For details on entering e-mail addresses, see page 46.

➡ **Use 🔘 to select *送信* (Send) and then press ▪ (Select).**

➡ **Use 🔘 to select *OK*, press ▪ (Select) and then ▪ (OK).**
* Check that the e-mail address has been updated before pressing ▪ (OK).

* Your e-mail address cannot be changed if the new address you enter in the above procedure is already being used. In this case, enter a different e-mail address.

Security Code and Passwords

You can use a security code and other passwords described below.
Take care not to forget your security code and passwords, because they are required for performing various operations and using subscription services.

■ Security Code

Usage Example	①Using the Answering Service (Voice Mail) and Call Transfer remotely from a fixed-line phone ②Making inquiries, applications, and changes while using Customer Service Center voice guidance, au web pages, and EZweb ③Changing the settings of *Spam Filter* or *Change adrs/Other* under *E-mail Setup*
Initial Setting	The four-digit number you wrote on your subscription form

■ Lock No.

Usage Example	Changing various settings of the cell phone
Initial Setting	1234

■ au Collective Payment Service/EZ Fee-Based Contents Service Password

Usage Example	①Subscribing or canceling subscriptions to EZweb fee-based contents paid by まとめて *au* 支払い (au Collective Payment Service) ②Purchasing products from EZweb sites using まとめて *au* 支払い (au Collective Payment Service) ③Subscribing or canceling subscriptions to EZ Fee-Based Contents Service
Initial Setting	The four-digit number you wrote on your subscription form

Making and Answering Calls

Making a Call

When the standby screen is displayed, use ⎡O⎤ to ⎡9⎤ to enter a phone number.

• When calling to a fixed-line phone, you also need to enter the area code.

➡ Press ⎡📞⎤.
   • To end the call, press ⎡PWR⎤.

• After you enter a phone number, you can add 184 or 186 to the phone number as follows:
   ➡Press ⎡■⎤ (Call).
   ➡Use ⎡⦂⎤ to select *Add Special No.* and then press ⎡■⎤ (OK).
   ➡Use ⎡⦂⎤ to select *184* or *186* and then press ⎡■⎤ (Add).
   184: When you do not want to inform the other party of your phone number.
   186: When you want to inform the other party of your phone number.

Making an International Call

■ au International Call Service

Available without any additional application
Example: To call 212-123-△△△△ in the USA

Enter the international access code, a country code, area code and phone number, and then press ⎡📞⎤.

010	—	1	—	212	—	123–XXXX
↑		↑		↑		↑
KDDI International access code		Country code (USA)		Area code		Phone number

• International call charges are billed together with monthly local call charges.
• For more information on au International Call Service, dial either of the following numbers:
   From au cell phones (toll-free):
   157 (area code not required)
   From fixed-line phones (toll-free):
   0077-7-111
   (Open 9:00 to 20:00 everyday)

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Making and Answering Calls

Answering a Call

To answer a call, press `⌒`.

• To end the call, press `PWR`.

■ Display When a Call is Received

The phone number of the caller appears.
If the caller's phone number and name are in the phone book, the name is also displayed.
When the phone number of the caller is not displayed, one of the following indicators may appear.

Indicator	Meaning
ID Unsent	The caller did not send a Caller ID.
Payphone	The call is from a pay phone.
Not Support	The call is from a phone that does not support Caller ID.

■ Missed Call Notification

If you did not answer a call, ▓ and *Missed Call* are displayed to let you know that you missed a call.
To check the caller's phone number, use `↕` to select *Missed Call* and then press `■`. You can then return the call (see the procedure on the right).

Returning a Call (Outgoing History/ Incoming History)

Example: Returning a call to a phone number in the incoming history

When the standby screen is displayed, press `◄`.

• Press `►` while the standby screen is displayed to display the Outgoing History screen.

➡ **Use `↕` to select the phone number you want to call and then press `■` (Detail).**

• Press `►` to display the Outgoing History screen.

➡ **Press `⌒`.**

• The cell phone can store up to 50 phone numbers in each of the incoming and outgoing history.

One-ring Calls

■ What is a One-ring Call?

A one-ring call is a call from an unknown caller that only rings once, causing it to be stored in the incoming history. One-ring calls are often used to get you to return the call, which will connect you to a dating service or some other service that charges you at high rates.

Making and Answering Calls

One-ring Indicator

🔴 (red) indicator on the Incoming History screen indicates you have received a one-ring call (a call rang for three seconds or shorter). Be careful when you return a call to an unknown caller.

Adjusting the Earpiece Volume during a Call

During a call, use 🔼.
- 🔼: Increases the volume.
- 🔽: Decreases the volume.

Turning On Manner Mode

When the standby screen is displayed, hold down for at least one second.

This turns on manner mode, and displays 📴 on the standby screen. This also turns on Answer memo, which is indicated by 📧 on the standby screen.

Turning Off Manner Mode

When the standby screen is displayed, hold down for at least one second.

Turning off manner mode causes 📴 to disappear from the standby screen. Answer memo is also turned off, which is indicated by 📧 disappearing from the standby screen.

• Even in manner mode, the cell phone still emits a sound when autofocusing, a shutter sound when you take a photo.

Changing the Incoming Ring Tone

When the standby screen is displayed, press 🔲.

➡ **Use 🔘 to select *Function* and then press 🔲 (Select).**

➡ **Use 🔼 to select *Sound/Vib/Lamp* and then press 🔲 (Select).**

➡ **Use 🔼 to select *Incoming Setup* and then press 🔲 (Select).**

➡ **Use 🔼 to select *Incoming Call* and then press 🔲 (Select).**

➡ **Use 🔼 to select 🎵 (Ringtone) and then press 🔲 (Select).**

➡ **Use 🔼 to select *Original* and then press 🔲 (Select).**

➡ **Use 🔼 to select a ring tone and then press 🔲 (Set).**

The incoming ring tone is set.
• If you press 🔲 (Play), the tone plays.

➡ **Press 🔲 (OK).**

Making and Answering Calls

Adjusting the Incoming Ring Tone Volume

When the standby screen is displayed, press ▪.

➡ **Use ⟐ to select *Function* and then press ▪ (Select).**

➡ **Use ⌄ to select *Sound/Vib/Lamp* and then press ▪ (Select).**

➡ **Use ⌄ to select *Incoming Setup* and then press ▪ (Select).**

➡ **Use ⌄ to select *Incoming Call* and then press ▪ (Select).**

➡ **Use ⌄ to select ◀》 (Ringtone Volume) and then press ▪ (Select).**

➡ **Use ⌄ to adjust the volume and then press ▪ (Set).**
 • Each press of ⌄ changes the volume one step.

STEP ▲	The ring tone volume gradually increases.
STEP ▼	The ring tone volume gradually decreases.
Level5 ∫ Level1	The ring tone sounds at the set volume.
OFF	The ring tone does not sound.

➡ **Press ｱﾌﾟﾘ (OK).**

Turning On the Answer Memo

When the standby screen is displayed, press ▪.

➡ **Use ⟐ to select *Memo Menu* and then press ▪ (Select).**

➡ **Use ⌄ to select *Answer Memo* and then press ▪ (Select).**

➡ **Use ⌄ to select *Set Answer Memo* and then press ▪ (Select).**

➡ **Use ⌄ to select *ON* and then press ▪ (Set).**
📧 is displayed on the standby screen.

■ Turning Off the Answer Memo

When the standby screen is displayed, press ▪.

➡ **Use ⟐ to select *Memo Menu* and then press ▪ (Select).**

➡ **Use ⌄ to select *Answer Memo* and then press ▪ (Select).**

➡ **Use ⌄ to select *Set Answer Memo* and then press ▪ (Select).**

➡ **Use ⌄ to select *OFF* and then press ▪ (Set).**
The answer memo is turned off and 📧 disappears from the standby screen.

- The cell phone can record a maximum of ten messages, each up to 60 seconds long.
- Answer memo is a function that automatically answers calls and allows callers to record messages. Use the Answering Service (Voice Mail) when your phone is turned off or when you are in a location where a signal cannot be received.

Playing a Message

If a message is recorded, *Answer Memo* **appears on the standby screen.**

➡ **Use** ⤋ **to select** *Answer Memo* **and then press** ▪ **.**

➡ **Use** ⤋ **to select the message you want to play and then press** ▪ **(Play).**
- To stop playing the message, press ▪ (Stop).

Deleting a Message

When the standby screen is displayed, press ▪ **.**

➡ **Use** ✧ **to select** *Memo Menu* **and then press** ▪ **(Select).**

➡ **Use** ⤋ **to select** *Answer Memo* **and then press** ▪ **(Select).**

➡ **Use** ⤋ **to select** *Answer Memo List* **and then press** ▪ **(Select).**

➡ **Use** ⤋ **to select the message you want to delete and then press** ⌐ァァリ⌐ **(SubMenu).**

➡ **Use** ⤋ **to select** *Delete* **and then press** ▪ **(OK).**

➡ **Use** ⤋ **to select** *Delete One* **and then press** ▪ **(OK).**

➡ **Use** ⤋ **to select** *YES* **and then press** ▪ **(OK).**

Making and Answering Calls

Global Function

The product supports Global Passport services. You can use your product overseas without any additional application.

Setting the Area

When the standby screen is displayed, press ▣.

➡ **Use ⬡ to select *Tool* and then press ▣ (Select).**

➡ **Use ⬡ to select *Global Function* and then press ▣ (Select).**
Precautions are displayed.

➡ **Check the precautions and then press ▣ (OK).**

➡ **Use ⬍ to select *Area Setting* and then press ▣ (Select).**

➡ **Use ⬍ to select *Overseas (Auto)* and then press ▣ (Select).**

➡ **Use ⬍ to select *YES* and then press ▣ (OK).**

• Some functions are not available when *Area Setting* is not set to *Japan*.

Obtaining the Latest PRL (Preferred Roaming List)

Manually update and set the PRL (preferred roaming list) before traveling abroad.

When the standby screen is displayed, press ▣.

➡ **Use ⬡ to select *Tool* and then press ▣ (Select).**

➡ **Use ⬡ to select *Global Function* and then press ▣ (Select).**
Precautions are displayed.

➡ **Check the precautions and then press ▣ (OK).**

➡ **Use ⬍ to select *PRL Setting* and then press ▣ (Select).**

➡ **Use ⬍ to select *PRL Manual Update* and then press ▣ (Select).**

➡ **Use ⬍ to select *OK* and then press ▣ (OK).**
The cell phone connects to the server.

➡ **Use ⬍ to select *PRLダウンロード*(Download PRL) and then press ▣ (ダウンロード [Download]).**

➡ **Use ⬍ to select *最新ファイルはこちら*(The Latest PRL) and then press ▣ (Select).**

➡ **Press ▣ (OK).**
The latest PRL is downloaded.

- The PRL (preferred roaming list) is the area information of overseas carriers offering international roaming service in partnership with KDDI (au).
- To obtain (download) the PRL, you need to subscribe to EZweb and make initial settings (see page 32) while in Japan.

Calling Japan from Overseas

When the standby screen is displayed, use `O` **to** `9` **to enter a phone number.**

➡ **Press** `■` **(Call).**

➡ **Use** `↕` **to select** *Voice Call* **and then press** `■` **(OK).**

➡ **Use** `↕` **to select** *Call to Japan* **and then press** `■` **(OK).**

➡ **Press** `■` **(Call).**

- You can use the product in either GSM or CDMA network depending on what country or region you visit.

Character Input

Character Entry Modes

When a character entry screen is displayed, you can select a character entry mode if you press ⬛ (Char.).

■ Menu Items

漢 : Kanji conversion mode
Ａ : Double-byte alphanumeric mode
ＡＢ : Single-byte alphanumeric mode
１ : Double-byte number mode
12 : Single-byte number mode
カ : Double-byte katakana mode
ｶﾅ : Single-byte katakana mode
Use ⬥ to select a character entry mode and then press
⬛ (Select).

Entering Alphanumeric Characters

You can use the keys ⎡1⎤ to ⎡0⎤ to enter characters.
More than one character is assigned to each key.
The following table shows the key assignment for entering characters.

Key	Number of Times to Press the Key											
	1	2	3	4	5	6	7	8	9	10	11	12
⎡1⎤	.	@	−	_	／	:	～	?	,	'	!	1
⎡2⎤	a	b	c	A	B	C	2					
⎡3⎤	d	e	f	D	E	F	3					
⎡4⎤	g	h	i	G	H	I	4					
⎡5⎤	j	k	l	J	K	L	5					
⎡6⎤	m	n	o	M	N	O	6					
⎡7⎤	p	q	r	s	P	Q	R	S	7			
⎡8⎤	t	u	v	T	U	V	8					
⎡9⎤	w	x	y	z	W	X	Y	Z	9			
⎡0⎤	0	Inputs symbols										
⎡✳⎤	Inputs symbols (switches an unconfirmed character between uppercase and lowercase).											
⎡#⎤	Adds a line break and displays characters in the opposite order.											

When you change your e-mail address, you cannot use the characters in ▇ for the account name (part of the address to the left of @).

■ Deleting Characters

To delete one character at a time, move the cursor to the character you want to delete and then press `CLR NEWS`. To delete all characters to the right of the cursor, hold down `CLR NEWS` for at least one second. If there are no characters to the right of the cursor, holding down `CLR NEWS` will delete all the characters.

■ Starting a New Line

Press `#`.

• Certain functions such as C-mail do not support entering new lines.

Entering E-mail Addresses

■ E-mail Address Compatible Characters

• Before you enter an e-mail address, switch to the lowercase alphanumeric (single-byte) mode.
• When changing your e-mail address, you can enter up to 30 single-byte alphanumeric and symbol characters for the account name (part to the left of @). Note the following:
  - Uppercase characters cannot be used.
  - Period (.) cannot be used continuously, and cannot be used as the first or last character.
  - Zero (0) cannot be used as the first character.

■ How to Enter E-mail Addresses

Example: Entering "taro.23@kddi.co.jp"

Enter "taro.23".

    t : Press `8` once.
    a: Press `2` once.
    r : Press `7` three times.
    o: Press `6` three times.
    . : Press `1` once.
    2: Press `2` once and then `#`.
    3: Press `3` once and then `#`.

➡ **Enter "@".**

    @: Press `1` twice.

➡ **Enter "kddi".**

    k: Press `5` twice.
    d: Press `3` once.
    d: Press `3` once.
    i : Press `4` three times.

Character Input

➡ **Press** `77J` **(SubMenu).**

➡ **Use** `[↕]` **to select** *Phrase* **and then press** `■` **(OK).**

➡ **Use** `[↕]` **to select** *Internet* **and then press** `■` **(Select).**

➡ **Use** `[↕]` **to select** *.co.jp* **and then press** `■` **(Select).**

".co.jp" is entered.

Entering Pictograms

When a character entry screen is displayed, press `□` **(Char.).**

➡ **Press** `77J` **(List).**

➡ **Use** `[✛]` **to select** ☺️💚 **and then press** `■` **(Select).**

➡ **Use** `[✛]` **to select the pictogram you want to enter and then press** `■` **(OK).**

• You can enter pictograms consecutively if you press `77J` (Repeat) instead of `■` (OK).

Phone Book

Saving a Phone Book Entry

When the standby screen is displayed, hold down ⌁ for at least one second.

➡ **Use ⌄ to select Name *[Name]* and then press ▪ (Select).**

➡ **Enter a name and then press ▪ (OK).**
The Read *[Reading]* for the name is entered automatically.

➡ **Use ⌄ to select ☎ *[Phone No.1]* and then press ▪ (Select).**

➡ **Enter a phone number and then press ▪ (OK).**
  • If the phone number is for a fixed-line phone, enter the phone number starting with the area code.

➡ **Use ⌄ to select a phone number type and then press ▪ (Select).**
  • Follow the next step to enter an e-mail address. If you do not want to enter an e-mail address, press ⟐ (Reg).

➡ **Use ⌄ to select ✉ *[E-mail Address1]* and then press ▪ (Select).**

➡ **Enter an e-mail address and then press ▪ (OK).**

➡ **Use ⌄ to select an e-mail address type and then press ▪ (Select).**

➡ **Press ⟐ (Reg).**

• The phone book can store up to 1,000 entries.
• The cell phone automatically saves an entry to the lowest available memory number from 000 to 999.
• You can save five phone numbers and five e-mail addresses for each phone book entry.
• You can also assign a group No., and enter birthday, address, and other information.

Dialing from the Phone Book

When the standby screen is displayed, press ⌁.

➡ **Use ⬦ to select the entry containing the phone number you want to dial and then press ▪ (Detail).**

➡ **Use ⌄ to select the phone number and then press ▪ (Select).**

➡ **Use ⌄ to select *Voice Call* and then press ▪ (OK).**

Editing Phone Book Entries

When the standby screen is displayed, press ⌁.

➡ **Select an entry and press ▪ (Detail).**

➡ **Press ⌁ (Edit).**

➡ **Edit the contents and then press ⟐ (Reg).**

➡ **Use ⌄ to select *Overwrite* and then press ▪ (OK).**

Saving a Phone Number from the Incoming or Outgoing History

Example: Saving a phone number from the incoming history
to the phone book

When the standby screen is displayed, press ◁
and use 🔄 **to select the phone number you want**
to save.

➡ **Press** 🔲 **(SubMenu).**

➡ **Use** 🔄 **to select** *Reg to Adrs Book* **and then**
press ▪ **(OK).**

➡ **Use** 🔄 **to select** *Register New* **and then press**
▪ **(Select).**

➡ **Use** 🔄 **to select a phone number type and**
then press ▪ **(Select).**

• For details on saving a phone book entry, see page
48.

Phone Book

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Mail

Using E-mail

To use e-mail, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center. Also, before use, you need to configure initial settings.

You can send and receive e-mail with other cell phones that support e-mail, and with PCs. In addition to text messages of up to 10,000 single-byte (or 5,000 double-byte) characters, you can also send photos and movies by e-mail.

- The packet communication charge for sending and receiving e-mail applies to the amount of data sent and received.
- You can send an e-mail message to up to 30 different addresses at one time.
- You can send up to 1,000 e-mail messages per day (a message with multiple recipients is counted as more than one message).
- Sending and receiving e-mail messages that include attachment data may take a while.

Creating and Sending E-mail Messages

When the standby screen is displayed, press `☑`.

➡ **Use** `⌄` **to select** *Create New* **and then press** `▪` **(Select).**

➡ **Use** `⌄` **to select** *Address* **and then press** `▪` **(Select).**

➡ **Use** `⌄` **to select** *Quote Adrs Book* **and then press** `▪` **(Select).**

➡ **Use** `✛` **to select a phone book entry and then press** `▪` **(Select).**

➡ **Use** `✛` **to select an address and then press** `▪` **(Select).**

➡ **Use** `⌄` **to select** *Subject* **and then press** `▪` **(Select).**

➡ **Enter a subject and then press** `▪` **(OK).**
- You cannot enter single-byte katakana characters or a new line in a subject.

➡ **Use** `⌄` **to select** *Text* **and then press** `▪` **(Select).**

➡ **Enter text and then press** `▪` **(OK).**
- You cannot enter single-byte katakana characters.

➡ **Press** `🗍` **(Send).**

Mail

Reading Received E-mail Messages

When you receive an e-mail message, *E-mail 1* appears on the standby screen.

➡ **Use ⬡ to select *E-mail 1* and then press ▪.**

When you receive e-mail messages, *E-mail X* appears on the standby screen.

➡ **Use ⬡ to select *E-mail X* and then press ▪.**

➡ **Use ⬍ to select a folder and then press ▪ (Select).**
- ▪: Indicates a read message.
- ▪: Indicates an unread message.

➡ **Use ⬍ to select the new message and then press ▪ (Select).**

■ Reading an E-mail Message from the E-mail Menu

When the standby screen is displayed, press 🖂 to display the E-mail menu, use ⬍ to select *Inbox* and then press ▪ (Select).
For subsequent operations, see "Reading Received E-mail Messages" above.

Reading an E-mail Message with an Attached Photo or Movie

Example: Viewing an attached photo

Display the e-mail message that has an attached photo (above).

➡ **Use ⬍ to select the file name and then press ▪ (Select).**

➡ **Use ⬍ to select the file name and then press ▪ (Receive).**

➡ **Press ▪ (Play).**

- Selecting the file name or pressing ▪ (Receive) may be unnecessary for some files to be displayed, depending on the file size.

Replying to Received E-mail Messages

When the standby screen is displayed, press 🖂.

➡ **Use ⬍ to select *Inbox* and then press ▪ (Select).**

➡ **Press ▪ (Select).**

➡ **Use ⬍ to select the message you want to reply to and then press ▪ (Select).**

➡ **Press 🖮 (Reply).**
"Re:" is prefixed to the subject, and the text of the message is quoted.

➡ **Refer to "Creating and Sending E-mail Messages" (page 50) for subsequent operations.**

Mail

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Rejecting Spam

Setting mail filters to reject spam is recommended.
The recommended settings help you to set mail filters
easily.

■ **Recommended Settings**

Mail filter is set to reject spoofing mail, auto-forwarding mail
and to receive mail sent from a cell phone, PHS, or PC.

When the standby screen is displayed, press ▢.

➡ **Use ⌃ to select *Spam Filter* and then press ▣ (Select).**

➡ **Use ⌃ to select オススメの設定へ (To Recommended Settings) and then press ▣ (Select).**

➡ **Use ⌃ to select 登録 (Registration) and then press ▣ (Select).**

- You can also prevent spam by changing your e-mail address. For details on changing your e-mail address, see page 36.

Mail

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Using C-mail

C-mail is a service that uses phone numbers as addresses to exchange messages between cell phones. A C-mail message can contain up to 140 single-byte (or 70 double-byte) characters.

• The C-mail send charge applies when sending C-mail.

■ C-mail Safety Block

C-mail safety block is a function that allows you to reject C-mails that include URLs (http://△△△, https://△△△) or phone numbers in the C-mail message text.
C-mail safety block is valid by default. Cancel the setting if you want to receive C-mails that include URLs and phone numbers in the message text.

Creating and Sending C-mail Messages

When the standby screen is displayed, hold down ✉ **for at least one second.**

➡ **Use** ⌄ **to select** *Create New* **and then press** ▪ **(Select).**

➡ **Enter text and then press** ▪ **(OK).**

➡ **Use** ⌄ **to select** ▲ *[Address]* **and then press** ▪ **(Edit).**

➡ **Use** ⌄ **to select** *Quote Adrs Book* **and then press** ▪ **(OK).**

➡ **Use** ⌖ **to select a phone book entry and then press** ▪ **(Detail).**

➡ **Use** ⌄ **to select a phone number and then press** ▪ **(Select).**

➡ **Press** ▢ **(Send).**

Reading Received C-mail Messages

When you receive a C-mail message, *C-mail* **appears on the standby screen.**

➡ **Use** ⌖ **to select** *C-mail* **and then press** ▪.

➡ **Use** ⌄ **to select a folder and then press** ▪ **(Select).**
   • ▣: Indicates a read message.
   • ✉: Indicates an unread message.

➡ **Use** ⌄ **to select the new message and then press** ▪ **(View).**

■ Reading a C-mail Message from the C-mail Menu

When the standby screen is displayed, hold down ✉ for at least one second to display the C-mail menu, use ⌄ to select *Inbox* and then press ▪ (Select).
For subsequent operations, see "Reading Received C-mail Messages" above.

Mail

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Camera

Your cell phone has a CMOS camera with 8.08 effective megapixels for shooting photos and movies. You can use the self-timer and autofocus.
Shot images can be used for the standby screen, and attached to e-mail messages.

Photo Taking Tips

When taking photos, position the cell phone so that 🄡 is not displayed upside down or inclined. Frame the subject within the display and hold the cell phone steady with both hands to avoid shaking.

■ **Portrait Position**

Camera light — Camera (lens)

Shutter key

About Photo Modes

The following modes are available for taking photos. At the time of purchase, W.paper (F.Wide) is set for Photo (W.paper Mode) and 8M is set for Photo (DSC Mode).

Mode	Photo Size	Storage Location
Photo (W.paper Mode)	W.paper (Normal)	The *Photo Folder* in the Data Folder of the cell phone
	W.paper (Wide)	
	W.paper (F.Wide)	
Photo (DSC Mode)	0.3M	The *DSC Folder* in the Data Folder of a microSD memory card*
	1M	
	2M	
	Full HD	
	3M	
	5M	
	8M	

* When a microSD memory card (commercially available) is not inserted, the files are saved to the Data Folder of the cell phone.

• Take care not to cover the lens with a strap or finger.

Taking a Photo

When the standby screen is displayed, hold down ⬆ for at least one second.

The monitor screen appears.

➡ **Point the monitor screen at the subject and then press ▣ (Shoot).**

The camera focuses automatically and the shutter clicks. The preview screen is displayed.

Saving a Photo

Press ▣ (Save) on the preview screen.

- If you do not want to save the photo, press ⟨CLR NEWS⟩ on the preview screen.

Viewing Photos

When the standby screen is displayed, press ▣.

➡ **Use ✛ to select *Data Folder* and then press ▣ (Select).**

➡ **Use ⬍ to select *Photo Folder* and then press ▣ (Select).**

➡ **Use ⬍ to select a folder and then press ▣ (Select).**

➡ **Use ✛ to select the photo you want to view and then press ▣ (Select).**

Camera

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EZweb

EZweb Subscription Required

EZweb is an information service that allows you to enjoy browsing the Internet on your cell phone. You can also download Chaku-Uta-Full-Plus®, Chaku-Uta-Full®, Chaku-Uta®, news, and other contents from web pages.
To use EZweb, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center. Also, before use, you need to configure initial settings.

- The packet communication charge for EZweb connection applies to the amount of data sent and received, not to the length of time connected.
- In addition to communication charges, some sites charge for providing information.

EZweb

Accessing Sites

■ Viewing the au Portal

You can access EZweb from the au Portal. A variety of useful and fun sites are available on EZweb.
When the standby screen is displayed, press $\boxed{\text{E}}$, use $\boxed{\updownarrow}$ to select *au Portal* and then press $\boxed{\blacksquare}$ (Select).

au Portal

auお客さまサポート (au Customer Support)
Provides information about charges, various applications, au online manual and notices from au.

メニューリスト (Menu List)
Provides a list of various content provider sites.

キーワード検索機能 (Search by Keyword)
Provides a search function for searching for information by keyword.

主要ニュース・芸能・スポーツ・天気／占い (Top News, Entertainment, Sports, Weather & Horoscope)
Provides direct access to the au Portal services.

最新オススメ情報 (Latest News)
Introduces up-to-date information concerning entertainment, daily life, etc.

知る (Tips & Tools)
Provides information on sports and stock prices, as well as useful tools such as maps and dictionaries.

楽しむ (Hobbies & Culture)
Provides the latest information, such as games, music, books, hobbies and entertainment.

買う (Shopping & Auctions)
Provides a list of shopping and auction sites available from your cell phone.

暮らす (Lifestyle)
Provides travel, restaurant and other lifestyle-oriented information.

使える (Community & Communication)
Provides interesting and useful services such as SNS, Emoji.

オープンサイト (Open Site)
Introduces open sites.

au style
Introduces information and sites that au recommends.

災害用伝言板 (Disaster Message Board)
Register and confirm safety information in time of disaster.

■ **Basic Operations**

Use 🔼 to select the site you want to access and then press 🔲 (OK).

Press 🔲 or ![CLR] to return to the previous screen. Hold down ![CLR] for at least one second to return to the au Portal.

The following describes the basic operations that are available while accessing sites.

Key Operation	Description
![PWR]	Exits EZweb.
🔼	Moves the cursor up and down. When there is data available above or below the current screen, scrolls up and down the screen one line at a time.
◀▶	When there is data available above or below the current screen, scrolls the screen page by page. ◀ : Scrolls one page up. ▶ : Scrolls one page down.
🔲 / ![CLR]	Returns to the previous screen.

Bookmarking Frequently Accessed Pages

When the page you want to bookmark is displayed, press ![77'] **(BrowserMenu).**

➡ **Use** 🔼 **to select** *Favorites* **and then press** 🔲 **(OK).**

➡ **Use** 🔼 **to select** *Add Bookmark* **and then press** 🔲 **(OK).**
  • Some pages cannot be bookmarked.

➡ **Press** ![77'] **(Reg).**
  The displayed page is bookmarked, and its title and URL are added to the Bookmark.

  • The Bookmark can contain up to 100 titles and URLs.

Viewing Bookmarked Pages

When the standby screen is displayed, press ![E].

➡ **Use** 🔼 **to select** *Bookmark(s)* **and then press** 🔲 **(Select).**

➡ **Use** 🔼 **to select the bookmark for the page you want to view and then press** 🔲 **(Connect).**
  The cell phone connects to the site.

Checking Charges

When the standby screen is displayed, press ▣.

➡ **Use** ✥ **to select** *Function* **and then press**
▣ **(Select).**

➡ **Use** ⬍ **to select** *Time/Toll/Sub* **and then press**
▣ **(Select).**

➡ **Use** ⬍ **to select** *Inquire Toll* **and then press**
▣ **(Select).**

➡ **Use** ⬍ **to select** *OK* **and then press** ▣ **(OK).**
• Select the item you want to check and then follow the
on-screen instructions.

Downloading Chaku-Uta-Full-Plus®/Chaku-Uta-Full®/Chaku-Uta®

When the standby screen is displayed, press
Ｅ.

➡ **Use** ⬍ **to select** *au Portal* **and then press**
▣ **(Select).**

➡ **Use** ⬍ **to select** メニューリスト **(Menu List)**
and then press ▣ **(OK).**

➡ **Use** ⬍ **to select** 着うたフルプラス **(Chaku-Uta-Full-Plus®) or** 着うたフル・ビデオクリップ **(Chaku-Uta-Full®・Video Clip) or** 着うた **(Chaku-Uta®) and then press** ▣ **(Select).**

➡ **Use** ⬍ **to select the site you want to access**
and then press ▣ **(Select).**
The download instructions appear.
• Fee-based information sites require entry of security
code. Follow the on-screen instructions to enter either
password. See page 37 for details.

➡ **Follow the on-screen instructions.**
Download is completed.
• Downloaded data is saved automatically to the Data Folder.

➡ **Press** Ⅲ **(Play).**
The downloaded Chaku-Uta-Full-Plus®,Chaku-Uta-Full®
or Chaku-Uta® plays.

• This procedure is only an example for the purpose of
explanation and may differ from actual procedures.
Follow the instructions on the site from which you want
to download the data.

EZ News EX

Use the EZ News EX to display on the standby screen the latest news, weather forecast, horoscope and others that are delivered free of packet communication charges. You can view detailed information on a news item or weather forecast by selecting the ticker field or info pane.
To make all the EZ News EX services available to you, you need to fill out a separate application form (and pay information charges).
You can use the EZ News EX by making a few simple settings following the EZweb initial setup.

Basic Operations

When the standby screen is displayed, press ⌃ to select the ticker field.

You can view detailed information on a news item or weather forecast.

- You can also select the info pane.
- The EZ News EX information is automatically received at no charge. Note, however, that packet communication charges may be incurred for manual updates and connecting to EZweb sites. In this case, a confirmation screen for network connection is displayed.
- The EZ News EX information is updated at regular time intervals. 🔄 appears while receiving information.

Setting EZ News EX

The EZ News EX is available free of charge. You have only to make a few simple settings. After following the procedure in "Initial Setup of E-mail and EZweb" on page 32, configure EZ News EX settings. If you did not configure the EZ News EX settings at the time of the initial setup, follow the steps below.

When the standby screen is displayed, press CLR NEWS.

➡ **Follow the on-screen instructions.**

The setup procedure is completed.

- When the standby screen returns, a message asking you to wait for a while until the next update takes place appears in the ticker field.

■ Canceling EZ News EX

When the standby screen is displayed, press <u>CLR News</u>**.**

➡ **Press** <u>アプリ</u> **(サブメニュー [Submenu]), use** <u>↕</u> **to select** サービス利用設定変更・解除 **(Service Settings/Cancellation) and then press** <u>■</u> **(**選択 **[Select]).**

➡ **Use** <u>↕</u> **to select** サービス利用解除 **(Service Cancellation) and then press** <u>■</u> **(**選択 **[Select]).**

➡ **Follow the on-screen instructions.**

■ Changing the Reception Settings for EZ News EX Information

You can change the ring tone, vibrator and LED settings under M216 *NewsFlash Receive* for reception of EZ News EX information.
If you do not want the ring tone to sound when receiving EZ News EX information, set the volume to *OFF*.

EZ Navi

EZweb Subscription Required

Using GPS (Global Positioning System), EZ Navi provides useful positional information services.

When the standby screen is displayed, press ▣.

➡ **Use ⟐ to select *Service* and then press ▣ (Select).**

➡ **Use ⟐ to select *EZnavi* and then press ▣ (Select).**

- The packet communication charges for using EZ Navi services apply to the amount of data sent and received. Some services may require a separate information fee.
- Before using EZ Navi, you must configure initial settings of EZweb (page 32).

Passenger Seat Navi for People in the Passenger Seat to Check the Route

Passenger Seat Navi guides the passengers to the destination with the best route using voice and map.

Drivers are not allowed to use Passenger Seat Navi.

Security Navi to Check Where Your Kids Are

The Security Navi service is made up of the following four functions:
いますぐサーチ (Show where now),
みまもりサーチ (Show route now),
エリアでお知らせ (In/out of area -- auto-notify),
タイマーでお知らせ (Show where now -- timer)

Using these functions, you can check the position of au cell phones that support Security Navi; and automatically receive a notification from the specified au cell phones when your kids enter (or are in) or leave (or are no longer in) a set area within a predetermined period of time.

EZ Navi Walk for When You Go Out

Displays various useful menu items for when you are out. There are two menu modes: the Full Mode menu for those who want to use all the convenient functions including the latest features, and the Simple Mode menu with limited functions allowing you to use the service with simple operation.

The following table describes the Full Mode menu.

フリーワード検索 (Free Word Search)	Search by entering names of facilities and stores, or key words of stations and addresses.
トータルナビ／地図 (Total Navigation/Map)	Find the most preferable combination of transportation (trains, airplanes, buses and taxis), and check out maps of your current location and places you like to go.
乗換／時刻表 (Connection/Timetable)	Search for train connections, timetables and other public transportation information.
お店／施設／イベント (Shop/Facility/Event)	Search for local stores, facilities or events.
ドライブ／渋滞情報 (Road/Traffic Information)	Check out road traffic information in real time.
オススメ便利メニュー (Useful Menu)	View information on services that are available on PCs, and use advanced functions of EZ Navi Walk that you can enjoy.

設定／会員登録／インフォ (Setting/Membership Registration/Information)	Configure various settings, sign up as a member or check out various useful information.

• Some of the menu options require a monthly charge.

■ View Your Current Location

★ represents your initial location. As you start moving, changes of your location are tracked by continuous positioning and indicated in real time by 🐾.

The 現在地の地図 (The Map of Your Current Location) option displays the current map in real time.

■ 3D Navi

Shows a 3D view at guidance points and around the destination area.

EZ Navi

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Evacuate Navi to Guide You Home or to Nearby Evacuation Areas during Disasters

Nearby public evacuation areas or the direction to your home can be determined using the map data pre-installed on the product (*避難所マップ*[Evacuate Area Map]).
Other useful contents can be downloaded from the *災害時ナビ*(Evacuate Navi) section of the EZweb site.

- Some contents require a monthly charge.
- Use the information on the screen as a reference and always follow the instructions of police, fire and other municipal authorities.
- When using Evacuate Navi, checking your current position may take more time than usual depending on the status of the GPS satellites.

EZ Navi

TV (1Seg)

EZweb Subscription Required

"1Seg", a mobile terrestrial digital television service in Japan, is available on the product.

■ Using the Built-in TV Antenna

The whole body of the product functions as a TV antenna. When you watch TV (1Seg), avoid covering the product with your hand in order to ensure good reception.

- Before using TV, you must configure initial settings of EZweb (page 32).
- If you are watching TV indoors, you may be able to improve the reception by moving closer to a window.

- The continuous viewing times of TV (1Seg) are as follows. The figures vary according to the usage of data broadcasts.

Continuous viewing time	Approx. 4 hrs 00 min.

Times measured with volume at "10", subtitles setting at "OFF", and smooth viewing mode at "OFF". Continuous viewing time changes depending on operation, etc.
- For information about the "1Seg" service, refer to the following homepage.
The Association for Promotion of Digital Broadcasting

From a PC	http://www.dpa.or.jp/

Initial Setup of au Media Tuner

To watch TV (1Seg) using the au Media Tuner, you need to configure initial settings.

When the standby screen is displayed, press $\boxed{\text{T V}}$ **.**
Disclaimer notes are displayed.

➡ **Use** $\boxed{\updownarrow}$ **to check the disclaimer notes, use** $\boxed{\updownarrow}$ **to select** *OK***, and then press** $\boxed{\blacksquare}$ **(選択 [Select]).**
The initial setting screen for using the au Media Tuner is displayed.
- Follow the on-screen instructions to configure each setting. Then, the screen for setting TV (1Seg) channels appears.

➡ **Use** $\boxed{\updownarrow}$ **to select** オート設定（放送波） **(Auto (Broadcasting wave)) and then press** $\boxed{\blacksquare}$ **(選択 [Select]).**
Automatic channel scanning begins. When receivable channels are found, the channel setup is completed.
- Select マニュアル設定 (Manual) to set the channel manually.

Watching TV (1Seg)

When the standby screen is displayed, press $\boxed{\text{T V}}$ **.**

■ To Change Channels

Use $\boxed{\leftrightarrow}$ to change channels.

```
┌──────────── TV (1Seg) ────────────┐
│     Change channels one by one.    │
│  ┌─────┐   ┌─────┐     ┌──────┐    │
│  │ 1ch │◄─►│ 2ch │ ··· │ 12ch │    │
│  └─────┘   └─────┘     └──────┘    │
└────────────────────────────────────┘
```

- Before using this feature, you must configure au Media Tuner initial settings (see the procedure on the left).
- Channels cannot be changed with $\boxed{\leftrightarrow}$ when the data operation screen is displayed.

Basic Operations

Launch TV (1Seg) to start receiving data broadcasts.
The data operation screen appears when a data broadcast
is received. Press ⬚ (Vol/Ch) on the data operation
screen to switch to the TV operation screen.
On the TV operation screen, pressing ⌒ switches the
display.

Data operation screen

⬚ (Vol/Ch)

⬚ (戻る [Return])

TV operation screen

• On the TV operation screen, use ⬚ to adjust the
  volume.

Exiting the au Media Tuner

**Press ⬚ , use ⬚ to select はい (YES) and then
press ⬚ (OK).**

In Case of Loss of Your MARVERA

The Remote Ctrl Lock allows you to remotely activate the Auto Lock, FeliCa Lock, and Address Book Lock, preventing others from using your cell phone.

Setting Conditions for Activating the Remote Ctrl Lock

You can activate the Remote Ctrl Lock by calling your product a set number of times from a registered phone number within a specified period of time.

When the standby screen is displayed, press ▣.

➡ **Use ◈ to select *Function* and then press ▣ (Select).**

➡ **Use ◌ to select *Privacy/Rstr* and then press ▣ (Select).**

➡ **Use ◌ to select *Security Lock* and then press ▣ (Select).**

➡ **Use ◌ to select *Rem. Ctrl Lock* and then press ▣ (Select).**

➡ **Enter Lock No., and then press ▣ (OK).**

➡ **Use ◌ to select *Valid No.* and then press ▣ (Select).**

➡ **Use ◌ to select *[Register New]* and then press ▣ (Select).**

➡ **Use ◌ to select *Direct Input*, press ▣ (OK), enter a phone number, and then press ▣ (OK).**

➡ **Press ［アプリ］ (Comp).**

➡ **Use ◌ to select *Duration (min)* and then press ▣ (Select).**

➡ **Enter a time and then press ▣ (Set).**
  • This sets the time limit for receiving the set number of calls after the first call is received.
  • You can set a time from one to ten minutes.

➡ **Use ◌ to select *No. of Incm,* and then press ▣ (Select).**

➡ **Enter a number of calls, and then press ▣ (Set).**
  • This sets the number of calls to receive to activate the Remote Ctrl Lock.
  • You can set a number of calls from three to ten.

➡ **Press ［アプリ］ (Save).**

➡ **Use ◌ to select *YES* and then press ▣ (OK).**

Remotely Activating the Remote Ctrl Lock on Your MARVERA

Call the product from the registered phone number repeatedly within the set time limit.
  • When the specified number of calls are received, the Remote Ctrl Lock is activated and a message plays telling you that the cell phone is locked.

Activating the Remote Ctrl Lock by the Security Lock Service

Even if the Remote Ctrl Lock is not set in advance, the Remote Ctrl Lock can be activated by calling Customer Service Center or completing the application process on au Customer Support from a PC.

The Security Lock Service is available free of charge.

■ Calling Customer Service Center for Activating/Canceling the Remote Ctrl Lock

From an au cell phone: 113 without a prefix (toll free)
From any other cell phone or fixed-line phone:
[📞] 0077-7-113 (toll free)
Open 24 hours

Follow the voice guidance to complete the application process.

■ Activating/Canceling the Remote Ctrl Lock from a PC

Login to au Customer Support (https://cs.kddi.com/) and complete the application process by following the on-screen instructions.

• The Remote Ctrl Lock cannot be activated when the product is turned off or out of the service area, or Emission OFF is set to *ON*.

• You must fill out an application to use au Customer Support (the application can be filled out even after your cell phone is lost).

Troubleshooting

Symptom	Possible Cause	Remedy	Page
Cannot turn on power.	● Is the battery pack charged?	Charge the battery pack.	29
	● Did you hold down 🔲 for at least one second?	Hold down 🔲 for at least one second.	31
Cannot make calls.	● Is power turned on?	Hold down 🔲 for at least one second.	31
	● Is ▯▯▯ (out of range indicator) displayed?	Move to a location where ▯▯▯ (out of range indicator) is no longer displayed, and try again. Also check the *Area Setting*.	31,43
	● Is your hand or a metal object covering the area around the built-in antenna?	Make sure your hand or any other metal object is not covering the area around the built-in antenna.	28
	● Did you enter the phone number starting with the area code?	When making a call to a phone other than a cell phone, you need to enter the area code even if you are inside the same area.	38
Cannot receive calls.	● Is ▯▯▯ (out of range indicator) displayed?	Move to a location where ▯▯▯ (out of range indicator) is no longer displayed. Also check the *Area Setting*.	31,43
	● Is power turned on?	Hold down 🔲 for at least one second.	31
No response when a key is pressed.	● Is power turned on?	Hold down 🔲 for at least one second.	31
A warning tone sounds and power turns off.	● Is there enough power left in the battery pack?	Charge the battery pack.	29
Calls are answered automatically.	● Is Answer memo turned on?	Turn off Answer memo.	41

Symptom	Possible Cause	Remedy	Page
Cannot hear the other party.	● Is the earpiece volume too low?	Press ⬆ during a call to increase the earpiece volume.	40
When making a call, a beeping sound is heard from the earpiece and a connection cannot be established.	● Is ◨◨◨ (out of range indicator) displayed? Or are you in a location where the signal is too weak?	Move to a location where ◨◨◨ (out of range indicator) is no longer displayed. Also check the *Area Setting*.	31,43
	● Is the wireless line busy or is the phone you are calling on another line?	End the call and try again later.	38
The incoming LED flashes but the ring tone does not play.	● Is manner mode turned on?	Hold down ☆ for at least one second to turn off manner mode.	40
	● Is 𝖲 (ring tone off indicator) displayed?	Increase the volume of the incoming call ring tone.	41
Cannot charge the battery pack.	● Is the battery pack installed properly?	Install the battery pack properly.	29
	● Are the plug and connector of the AC adapter inserted properly?	Insert the plug and connector firmly.	
When the camera is activated, no subject is displayed.	● Is a finger or other object covering the camera (lens)?	Check the position of the camera (lens) and remove the obstacle.	54

• For more detailed information, visit the following au troubleshooting sites:
- From an au cell phone: ⟨ E ⟩ ⇒ *au Customer Support* ⇒ オンラインマニュアル (Online Manual) ⇒ 故障診断Q&A (Troubleshooting FAQ)
- From a PC: http://cs.kddi.com/support/komatta/kosho/index.html

Index

For inquiries, call:
Customer Service Center
For general information and charges (toll free)

From fixed-line phones:
🆓 0077-7-111

From au cell phones:
157 area code not required

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR
AFTER CALLING 157 ON YOUR au CELL PHONE

For line suspension (because of loss or theft)
and operation information (toll free)

From fixed-line phones:
🆓 0077-7-113

From au cell phones:
113 area code not required

In case above numbers are not available,
🆓 0120-977-033 (except Okinawa)
🆓 0120-977-699 (Okinawa)

Secure cell phone support center
For loss, theft, or damage (toll free)

From fixed-line phones/au cell phones:
🆓 0120-925-919
(Open 9:00 to 21:00 everyday)

From EZweb:

Access Method	EZ▶auお客さまサポート (au Customer Support)
	▶お問い合わせ (Inquiries)
	• Menus are subject to change without prior notice.

モバイル・リサイクル・ネットワーク
携帯電話・PHSのリサイクルにご協力を。

Cell phone and PHS operators collect and recycle unused
telephones, batteries and battery chargers at stores
bearing the ♻ logo regardless of brand and manufacturer
to protect the environment and reuse valuable resources.

Read this code for an easy
access to au Online Manual.
(Packet communication charges
do not apply.)

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